

## Claims

1. A system for supporting introduction/operation of Enterprise Resource Planning software, the system

5 supporting introduction or operation of the ERP software by a computer, the computer comprising:

a document management unit configured to manage data of a relevant document of the ERP software, the relevant document including a business flow diagram wherein  
10 hierarchized business elements express a business flow in a business domain managed by the ERP software;

a database configured to store data for relating a customizing item, a location of the customizing item, and the relevant document to the business domain and the  
15 business element of the ERP software;

a search unit configured to search data of the locations of the customizing items corresponding to a specified business element and other business elements on a lower layer than the specified business element, from the  
20 database; and

an output unit configured to output a result of the search.

2. A system for supporting introduction/operation of

25 Enterprise Resource Planning software according to claim 1,

wherein, when the customizing item is specified, the search unit searches the data of the business element corresponding to the specified customizing item from the database.

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3. A system for supporting introduction/operation of Enterprise Resource Planning software according to claim 1, wherein

the database stores data for relating a section of  
10 an available district to the customizing item, and

the search unit searches from the database the data of the section of the available district corresponding to the customizing item of which location is searched.

15 4. A system for supporting introduction/operation of Enterprise Resource Planning software according to claim 1, wherein, when a business domain is specified instead of the business element, the search unit searches from the database the data of the location of the customizing item  
20 corresponding to the specified business domain.

5. A system for supporting introduction/operation of Enterprise Resource Planning software according to claim 4, wherein

the database stores data for relating a business body utilizing the ERP software to business management with the business domain and the business element,

the search unit searches, when the business domain is specified without specifying the business body, searches all the business bodies, and

the output unit outputs the search result combining the corresponding business element and the business body.

6. A system for supporting introduction/operation of Enterprise Resource Planning software according to claim 1, wherein the search unit searches from the database the relevant documents corresponding to the specified business element and the other business elements on the lower layer than the specified business element, instead of the location of the customizing item.

7. A system for supporting introduction/operation of Enterprise Resource Planning software according to claim 1, wherein

the database stores data for relating program development information to the business element,

the search unit searches from the database the program development information corresponding to the specified business element and the other business elements

on the lower layer than the specified business element,  
instead of the location of the customizing item.

8. A system for supporting introduction/operation of  
5 Enterprise Resource Planning software according to claim 7,  
wherein

the data of the relevant document includes data of  
a program development document,

the database stores data for relating the  
10 development document to the development information, and

the search unit searches the development document  
corresponding to the searched development information.

9. A system for supporting introduction/operation of  
15 Enterprise Resource Planning software according to claim 1,  
wherein

the data of the relevant document includes data of  
a program summary report,

the database stores data for relating the program  
20 summary report to the business element, and

the search unit searches the program summary report  
corresponding to the specified business element and the  
other business elements lower layer than the specified  
business element, instead of the location of the  
25 customizing item.

10. A system for supporting introduction/operation of Enterprise Resource Planning software according to claim 1, wherein the computer further comprises a setting control  
5 unit configured to, based on the location of the customizing item selected from the searched result, control to display a setting window corresponding to the customizing item on the ERP software.

10 11. A system for supporting introduction/operation of Enterprise Resource Planning software according to claim 1, wherein the computer further comprises an entry update control unit configured to, based on contents of data entry  
or update of the database, control to enter and update data  
15 on the database managed by the ERP software.

12. A method for supporting introduction/operation of Enterprise Resource Planning software, the method supporting introduction or operation of ERP Software by  
20 using a computer provided with a database configured to store data for relating a customizing item, a location the customizing item, and a relevant document to a business domain and a business element of ERP software, the method comprising the computer executable steps of:

managing data of the relevant document of the ERP software, the relevant document including a business flow diagram wherein hierarchized business elements express a business flow in a business domain managed by the ERP

5 software;

searching data of the locations of the customizing items corresponding to a specified business element and other business elements on a lower layer than the specified business element, from the database; and

10 outputting a result of the search to an output unit.

13. A computer-readable recording medium storing a program for introduction/operation of Enterprise Resource Planning software, the program causing a computer to

15 function as:

a document management unit configured to manage data of a relevant document of the ERP software, the relevant document including a business flow diagram wherein hierarchized business elements express a business flow in a business domain managed by the ERP software;

a database configured to store data for relating a customizing item, a location of the customizing item, and the relevant document to the business domain and the business element of the ERP software;

a search unit configured to search data of the locations of the customizing items corresponding to a specified business element and other business elements on a lower layer than the specified business element, from the database; and

an output unit configured to output a result of the search.

14. A program for introduction/operation of Enterprise Resource Planning software, the program causes a computer to function as:

a document management unit configured to manage data of a relevant document of the ERP software, the relevant document including a business flow diagram wherein hierarchized business elements express a business flow in a business domain managed by the ERP software;

a database configured to store data for relating a customizing item, a location of the customizing item and the relevant document to the business domain and the business element of the ERP software;

a search unit configured to search data of the locations of the customizing items corresponding to a specified business element, and other business elements on a lower layer than the specified business element, from the database; and

an output unit configured to output a result of the  
search.